



Guest Speaker Biography

Diana Crowe
Manager, Business Development
IAB Solutions LLC

Since joining IAB in 1995, Diana has worked in a variety of industries to assist with their deduction and accounts receivable challenges. In addition to her operational experience, Diana has a strong background in training and education. She has provided on-site training and webinars in a wide variety of subjects for IAB's clients and various industry trade groups and organizations, including NACM, CRF and ICTF.

Along with her degree in Management, she has extensive experience working in all aspects of accounts receivable, including credit management, collections, and deduction experience. Her article, "Targeting Success with Deductions" was published in a CRF Deduction Survey. She has also provided training for the CRF's Online Training Program for their Deduction Basic and Advanced Courses.